Refund & Returns Policy

30 - DAY SATISFACTION GUARANTEE & HARDWARE RMA PROCEDURES

Our promise to you is built on absolute confidence in the quality of the hardware. **SuperBox for Sale** backs all Android TV devices with an ironclad 30 - Day Money - Back Guarantee. If you are not completely satisfied with your **SuperBox S6, S7, S8, or P7 Pro** model, the return process is designed to be completely transparent, efficient, and hassle - free.

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Policy Summary at a Glance

Policy Element	Coverage Details & Operational Commitment
Return Window	30 days from the confirmed date of final package delivery
Restocking Fee	**$0.00** - Zero hidden fees or restocking penalties
Return Shipping (Defective)	100% Free prepaid express shipping label provided directly by SuperBox for Sale
Return Shipping (Discretionary)	100% Free return shipping labels provided for customer preference and remorse returns
Refund Processing Timeline	Processed within **1 business day** after warehouse intake and inspection
Return Fulfillment Hub	Central Fulfillment Facility, 13951 Pipeline Ave, Chino, CA 91710, USA

All authorized return merchandise must be securely packaged and routed back to our authorized distribution facility using an approved tracked carrier. Review our shipping and delivery policy for packaging standards and carrier drop - off protocols to avoid physical transit damage.

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Eligible Hardware Criteria & Inspection Standards

- ✓ **Hardware Completeness:** Returned unit must include the console, original factory power adapter, HDMI 2.1 cable, and RC - 200L remote.
- ✓ **Firmware Integrity:** Units must feature official factory firmware without custom bootloader unlocking or root modifications.
- ✓ **Physical Condition:** Hardware must be free from accidental drops, cracked alloy housings, liquid ingress, or casing damage.
- ✓ **Factory Serial Match:** Serial number on device underside must match the original purchasing invoice.

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Step - by - Step Return & Refund Procedure

1. **Step 1 - Return Request:** Contact technical support via WhatsApp (+1 945 254 6147) or email (support@superboxforsale.com) within 30 days of delivery. State your Order ID and reason for return.
2. **Step 2 - RMA & Prepaid Label:** Our helpdesk provides an authorized RMA tracking code alongside a prepaid return shipping label via email within 2 to 4 business hours.
3. **Step 3 - Secure Packaging:** Place the console and all original accessories into the original packaging or protective parcel. Affix the prepaid label to the exterior.
4. **Step 4 - Inspection & 1 - Day Refund:** Upon arrival at 13951 Pipeline Ave, Chino, CA, our technicians verify hardware completeness. Your refund is processed within 1 business day. Funds credit to your original payment method in 1 to 3 business days.

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Authorized Dealer & Returns Support

SuperBox for Sale is a leading authorized dealer of SuperBox, specializing in the supply of genuine SuperBox TV boxes Series S6, S7, and S8 in the US & CAD.

WhatsApp: +1 (945) 254 6147
Email: support@superboxforsale.com
Fulfillment Center: 13951 Pipeline Ave, Chino, CA 91710

Operating Hours (EST):
Mon – Fri: 8:00 AM – 10:00 PM
Sat – Sun: 9:00 AM – 6:00 PM (24/7 Technical Support)

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VERIFIED REVIEWS & PROTECTION

Trustpilot | Trustindex | Trustburn | Scamadviser | Sitelike | DMCA Compliance

Customer Assurance & Satisfaction Guarantee30 - Day Money - Back Guarantee · Zero Restocking Fee