Payment & Security Policy

PCI-DSS LEVEL 1 COMPLIANCE, 256-BIT ENCRYPTION & ZERO-CARD RETENTION STANDARDS

> At **SuperBox for Sale**, financial security and customer trust are paramount. Our checkout infrastructure is engineered with bank-grade 256-bit SSL encryption, tokenized payment gateways, and rigorous PCI-DSS Level 1 compliance protocols.

01 Payment Processing Framework

Payment Parameter	Security Standard & Transaction Protocols
Accepted Methods	Visa, MasterCard, American Express, Discover, Apple Pay, Google Pay, and PayPal.
PCI Compliance	**PCI-DSS Level 1 Certified** payment processing through Stripe and PayPal.
Zero Card Retention	**$0.00 stored card data**. Credit and debit card numbers are never stored on our servers.
Encryption Protocol	High-grade 256-Bit SSL/TLS military-level transport layer security across checkout.
Sales Tax & Surcharges	**100% Tax-Free ($0.00 sales tax)** for buyers across the US and Canada.
Billing Currency	All transactions processed in United States Dollars (USD) with zero foreign surcharge.

> *We partner with leading tier-1 financial processors. Payment credentials are tokenized at the browser level and transmitted directly to financial institutions without touching local disks.*

02 Advanced Fraud Protection & Privacy Controls

- ✓ **3D Secure Verification:** Automated step-up authentication safeguards against unauthorized card usage.
- ✓ **CVV/CVC Match Protocol:** Required security codes prevent transactions from stolen card numbers.
- ✓ **AVS Address Verification:** Billing address checks confirm authorized cardholder identity in real-time.
- ✓ **Instant Order Confirmation:** Immediate email receipts with full line-item billing breakdown.

03 Billing Inquiries & Dispute Prevention

1. **Statement Descriptor:** Charges will appear on your card billing statement as **SUPERBOX TV STORE** or **SUPERBOX FOR SALE**.
2. **Unrecognized Charges:** Contact billing support immediately at support@superboxforsale.com before filing banking chargebacks.
3. **Billing Resolution SLA:** All billing questions and refund inquiries are addressed within 2 to 4 business hours.
4. **Refund Processing:** Approved refunds credit back to the original funding account within 1 to 3 banking business days.

04 Authorized Dealer & Billing Support

SuperBox for Sale is a leading authorized dealer of SuperBox, specializing in the supply of genuine SuperBox TV boxes Series S6, S7, and S8 in the US & CAD.

WhatsApp: +1 (945) 254 6147
Email: support@superboxforsale.com
Fulfillment Center: 13951 Pipeline Ave, Chino, CA 91710

Operating Hours (EST):
Mon - Fri: 8:00 AM - 10:00 PM
Sat - Sun: 9:00 AM - 6:00 PM (24/7 Technical Support)

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